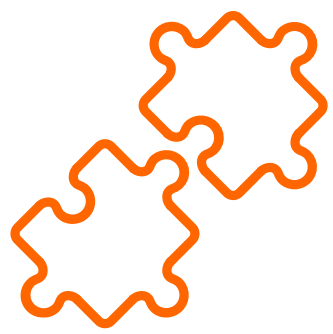


FLEXIBLE BOOKING OPTIONS

You've spoken; we've listened and taken action. Our standard terms and conditions offer travel agents greater flexibility when booking with easyJet holidays, so you can be confident when booking a holiday for your clients.



1. Freedom to change

Change your customers' holiday with ease, by calling us on 0330 551 5175. You can change the holiday destination, departure dates, customer names and more for a flat £25 fee* per booking. Changes can be made right up until 28 days before departure. *if the final value of the holiday goes up, the £25 admin fee does not apply



2. Refund guarantee

We know things can change, or customers might simply change their mind. We'll do all we can to support you and your customers in this scenario, which might include free amendments. And if we need to cancel your holiday, we'll offer a full refund to customers.



3. Price Guarantee

We're so confident in our great value holidays, we guarantee to beat the price if you find the same holiday cheaper from another tour operator, bookable through your retail store, within 24hrs of booking after making an easyJet holidays booking. Once confirmed we'll apply a discount to the price of your easyJet holidays booking of the difference (plus an extra £5pp) – meaning you can book with confidence and never lose out.

If you think you have a booking that meets this criteria and our terms and conditions, including all the extras that you get with your easyJet holiday such as 23kg luggage, then let us [know below](#) and we'll be in touch. Where we agree with your claim, we'll process the credit for you within 14 days.



4. More time to decide

Want flexibility? You've got it. We have reduced final balance payment terms with your consortia. The final balance is now due 35 days* before departure, giving your customers flexibility if plans change. (Final balance date reduced from 70 to 35 days*). *payment terms may vary by consortia / agency head office.



5. Low deposits

Plan ahead with confidence. We offer a low deposit of £60 per person giving your customers the freedom and flexibility to book a holiday without a big financial commitment. Don't forget, we also include 23kg hold luggage per person on all holidays, and free transfers on beach holidays.