

easyJet Advent(ure) Calendar Terms and Conditions

1. General Terms

- 1.1 These terms and conditions (the “**T&Cs**”) apply to the easyJet Advent(ure) Calendar (the “**Calendar**”), the Flight Vouchers (as defined in clause 1.2) and the Gift Vouchers (as defined in clause 1.3) (together, the “**Vouchers**”) included in the Calendar. By purchasing the Calendar and/or redeeming the Vouchers, you agree to the T&Cs.
- 1.2 For the purposes of the Calendar, onboard EAT. DRINK. SHOP vouchers and flight vouchers (the “**Flight Vouchers**”), the retailer is easyJet Airline Company Limited (company number 03034606 and with address at Hangar 89, London Luton Airport, Luton, Bedfordshire LU2 9PF) (“**easyJet**”, “**our**”, “**we**” or “**us**”). You can contact us by email at adventure.calendar@easyjet.com.
- 1.3 The Calendar may only be purchased and the Vouchers redeemed by legal residents of the United Kingdom aged 18 or over. Only one calendar per customer can be purchased. easyJet employees are not permitted to purchase the Calendar or redeem the Vouchers.
- 1.4 For the purposes of the gift vouchers (the “**Gift Vouchers**”), the retailers as detailed on the vouchers are the relevant providers of the Gift Vouchers. Redemption of the Gift Vouchers may be subject to the terms and conditions of the retailer, as set out at 6.4 below and detailed on the Gift Voucher (the “**Gift Voucher T&Cs**”). easyJet has no liability for any claims, damages, expenses or losses suffered by you in connection with your redemption of the Gift Vouchers and all such claims are the responsibility of the provider of the Gift Voucher.
- 1.5 There are a total of 150 Calendars and all are subject to availability. Your only remedy for failure to receive the Calendar after payment due to unavailability is a refund of the Purchase Price (as defined in clause 3.1). We may also choose to offer you an alternative product of similar value.
- 1.6 The Calendar and the Vouchers cannot be exchanged for cash.
- 1.7 The Calendar and the Vouchers are for private use only and may not be offered for re-sale or used for commercial purposes.
- 1.8 The Vouchers may only be redeemed by the purchaser or the recipient designated by the purchaser.
- 1.9 It is your responsibility to ensure that you have a valid passport and other valid travel documentation and visas (including COVID-19 documentation).
- 1.10 We reserve the right to ask for proof of identity or residency at any time. Failure to provide the same could result in the Calendar or the Vouchers being withheld.
- 1.11 In purchasing the Calendar and redeeming the Vouchers, you agree to comply with all applicable laws and regulations.
- 1.12 The T&Cs are governed by English law.

2. Product Descriptions and Imagery

Descriptions and images provided as part of the Calendar are for illustrative purposes only. We have used reasonable endeavours to provide descriptions and display images accurately but we cannot guarantee the accuracy of the same. We reserve the right to change or withdraw imagery or descriptions without notice.

3. Purchase Price

3.1 The purchase price of the Calendar is £695 (including delivery costs) (the “**Purchase Price**”).

3.2 You are responsible for all taxes, insurance and any other expenses, fees and/or costs connected with the purchase of the Calendar and redemption of the Vouchers that are not included in the Purchase Price.

3.3 Payments can be accepted by credit or debit card. By giving us your credit or debit card details, you are confirming that you are either the card holder or that you have permission from the card holder to use the relevant card. All payments will be managed securely.

4. Order and Delivery Process

4.1 After you place an order for the Calendar (the “**Order**”) and have paid the Purchase Price, you will receive an email from us acknowledging receipt.

4.2 We will email you with acceptance of the Order and confirm courier details (the “**Order Confirmation**”).

4.4 If you are unable to accept delivery, you can choose to have the package left in a safe place or with a neighbour. Delivery will be attempted 3 times before being returned. If this is not possible, a card will be left with details of an alternative delivery date or alternative collection method. If the Calendar is returned to us, we will be entitled to charge a standard delivery fee to re-send it. If the Calendar is undeliverable, we will refund you the Purchase Price. If we are unable to complete delivery, we will inform you by email using the details you have provided.

4.5 Delivery will be deemed complete once it has been delivered to the address, left with a neighbour, or left in a safe place. Calendars will be your responsibility from the Delivery Date.

4.6 We accept no liability for delayed or failed delivery resulting from your failure to provide accurate contact or delivery information.

5. Cancellations

5.1 You may cancel the Order without liability within 14 days of placing the Order by contacting us using the details set out at clause 1.2 and returning the Calendar to us in an un-opened condition. Cancellations must be received by 23.59 on the 14th day after placing the Order.

5.2 If you cancel the Order in accordance with clause 5.1 and return the Calendar to us in an un-opened condition, we will refund you the Purchase Price as soon as reasonably practicable. We will refund you on the credit or debit card used to place the Order.

6. Vouchers Restrictions

Flight Vouchers

6.1 Flight Vouchers are subject to the following terms:

6.1.1 flights must be booked for travel during the 2024 calendar year, subject to the excluded dates set out in 6.1.2 below.

6.1.2 Flight Vouchers cannot be used for flights departing on the following dates:

- 10 February 2024 – 18 February 2024 inclusive.
- 29 March – 14 April 2024 inclusive.
- 25 May – 2 June 2024 inclusive.
- 20 July 2024 – 01 September 2024 inclusive.
- 26 October 2024 – 03 November 2024 inclusive.
- 21 December 2024 – 31 December 2024 inclusive.

6.1.3 flights to Dalaman Airport (DLM) Messali Hadj Airport (TLM), Sharm el Sheikh Airport (SSH) Hurghada Airport (HRG) and Rovaniemi Airport (RVN) are excluded;

6.1.4 where the Flight Vouchers come as a pair, they must be used as a pair for the same destination and as part of the same booking;

6.1.5 flights must be booked through our customer contact management centre according to the redemption instructions provided on the Vouchers;

6.1.6 flights must be booked no later than 28 days prior to departure;

6.1.7 the total return flight value for each passenger must not exceed £300;

6.1.8 Flight Vouchers may not be used in conjunction with any other easyJet offers or promotions; and

6.1.9 flights are subject to:

- (a) the easyJet standard booking terms and conditions which can be found at www.easyjet.com/en/terms-and-conditions;
- (b) the easyJet conditions of carriage which can be found at www.easyjet.com/en/terms-and-conditions; and
- (c) the easyJet Plus terms and conditions which can be found at www.easyjet.com/en/terms-and-conditions.

6.2 The easyJet onboard flight EAT. DRINK meal deal voucher is valid with a hot or soft drink only and excludes alcoholic drinks

6.3 The easyJet onboard SHOP voucher is valid on products in our SHOP range onboard any easyJet flight. EAT.DRINK voucher

- o Standard meal deal.
- o No change given

SHOP vouchers

- The vouchers can be used separately or together
- All available in the SHOP range (excludes DUTY FREE and Tobacco)
- No change will be given

Gift Vouchers

6.4 All Gift Vouchers must be redeemed by 31 December 2024 and must be redeemed directly with the retailer.

6.4.1 car hire vouchers are redeemable for a one-time use on separate car rentals to the amount of £50 and £25. The vouchers cannot be used in conjunction and cannot be part used. If the rental cost is less than the voucher amount, the rental cost will be reduced to zero. Terms applicable can be found at the following link <https://www.easyjet.com/en/terms-and-conditions/car-rental>

6.4.2 No1 lounges pass voucher entitles you to one free visit, up to the value of £42 of any No1 owned and managed airport lounge at Gatwick, Birmingham, Heathrow and Luton airports. No1 owned and managed lounge brands include: No1 Lounges, Club Aspire and My Lounge/The Gateway. This voucher excludes Clubrooms lounges. This voucher entitles you to one lounge entry visit for up to 3 hours (you will be granted entry 3 hours prior to your flight departure time). This discount cannot be used in conjunction with any other offers or promotions. Terms applicable can be found at the following link <https://nollounges.com/terms-conditions/>

6.4.3 Aspire Lounges pass vouchers can be used for any visit to any participating Aspire Lounge in the UK currently on sale, for any future travel date (subject to availability). Your discount can only be used on lounge entrance products (adult, child and senior entrance tickets into an Aspire Lounge). Extras (such as, but not limited to champagne and prosecco) are excluded from this offer. The discount code will reduce the total basket price by up to £45, equivalent to the value of 1 adult entrance fee. This offer is only applicable for those booking an Aspire Lounge in the UK visit via the ExecutiveLounges.com website. This discount cannot be used in conjunction with any other offers. Third party lounges (such as Glasgow Upperdeck), and joint venture lounges (such as Club Aspire & No1 Lounges) are excluded from this offer. Terms applicable can be found at the following link <https://www.executivelounges.com/terms>

The voucher is one pass that can be used in EITHER a NO1 lounges or an Aspire lounge.

Participating Lounges

The Aspire Lounges which are applicable for this offer are:

United Kingdom & Ireland

- Belfast City Airport Aspire Lounge
- Birmingham Airport Aspire Lounge
- Birmingham Airport Aspire Lounge (South)
- Edinburgh Airport Aspire Lounge (Gate 4)
- Edinburgh Airport Aspire Lounge (Gate 16)

- Humberside Airport Aspire Lounge
- Inverness Airport Aspire Lounge
- Liverpool John Lennon Airport Aspire Lounge
- Manchester Airport Terminal 1 Aspire Lounge
- Manchester Airport Terminal 2 Aspire Lounge
- Newcastle Airport Aspire Lounge

6.4.4 easyJet holidays vouchers are subject to the following terms:

6.4.4.1 saving amount is per booking based on the total holiday price and the voucher must be applied on the 'extras' page of [easyJet.com/holidays](https://www.easyjet.com/holidays)

6.4.4.2 a maximum of one voucher per holiday booking can be applied and the voucher is not combinable with any other offer/discount

6.4.4.3 vouchers are valid for new beach holiday bookings from UK airports made before 30 September 2024 for holidays completed by 31 October 2025

6.4.4.4 once applied to a booking, if the booking is amended a voucher will only be transferred if the amended booking also meets these terms

6.4.4.5 holiday bookings are subject to easyJet holidays Ltd's booking conditions which can be found at <https://www.easyjet.com/en/holidays/info/booking-conditions> easyJet holidays Ltd (ABTA Y6633) is ATOL protected (11694)

6.4.5 easyJet holidays – prize specific T&Cs

Iberostar Playa Gaviotas Park

The 'Holiday' Prize

1. One winner will receive a holiday for two people to Spain, staying at the Hotel *Iberostar Playa Gaviotas Park* for 5 nights, on an all inclusive basis. The prize includes return flights from selected UK airports with easyJet, 23kgs luggage and transfers to/from the hotel.
2. The holiday must be taken and completed before 30 September 2024 excluding 21 December 2023 to 7 January 2024 and 15 July 2024 to 26 August 2024. Other permitted travel dates are subject to availability at the time of booking. The prize is subject to the hotel's room availability and available seats on easyJet flights.
3. The prize doesn't include travel insurance, food and drink outside of the all inclusive package, spending money, taxes payable in resort, travel to/from the winner's home address to the UK departure airport or personal expenses. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize are the responsibility of the winner.
4. The winner is responsible for ensuring that they and the person travelling with them will be available to travel and that each holds a valid passport, any necessary visa and adequate

travel insurance for the holiday prizes, so as to be able to travel on their chosen travel date. It is the responsibility of the winner to inform easyJet of any special access requirements when accepting the prize and to adhere to any applicable healthy and safety guidelines. It will be the winner's responsibility to ensure that they are eligible to travel under any precautions due to the covid-19 pandemic. The winner will also be responsible for ensuring that they meet entry requirements for both the holiday destination and for returning to the UK and are liable for any fees related to covid-19 testing (where applicable).

5. The prizes must be booked and taken by 30 September 2024 and all permitted travel dates are subject to availability until the booking has been confirmed by easyJet holidays.
6. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
7. There's no cash or other alternative to the prize, and it must be taken as offered. The winner must be one of those who travels.
8. Once the booking is confirmed no changes to the booking are permitted. easyJet holidays booking conditions will apply to the booking in addition to these prize draw terms and conditions. The booking conditions are available on request or can be found at: <https://www.easyjet.com/en/holidays/info/booking-conditions>

6.4.5.2 *Iberostar Selection Kantaoui Bay*

The 'Holiday' Prize

1. One winner will receive a holiday for two people to Tunisia, staying at the Hotel *Iberostar Selection Kantaoui Bay* for 5 nights, on a half board basis. The prize includes return flights from selected UK airports with easyJet, 23kgs luggage and transfers to/from the hotel.
2. The holiday must be taken and completed before 30 September 2024 excluding 21 December 2023 to 7 January 2024 and 15 July 2024 to 26 August 2024. Other permitted travel dates are subject to availability at the time of booking. The prize is subject to the hotel's room availability and available seats on easyJet flights.
3. The prize doesn't include travel insurance, food and drink outside of the half board package, spending money, taxes payable in resort, travel to/from the winner's home address to the UK departure airport or personal expenses. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize are the responsibility of the winner.
4. The winner is responsible for ensuring that they and the person travelling with them will be available to travel and that each holds a valid passport, any necessary visa and adequate travel insurance for the holiday prizes, so as to be able to travel on their chosen travel date. It is the responsibility of the winner to inform easyJet of any special access requirements when accepting the prize and to adhere to any applicable healthy and safety guidelines. It will be the winner's responsibility to ensure that they are eligible to travel under any

precautions due to the covid-19 pandemic. The winner will also be responsible for ensuring that they meet entry requirements for both the holiday destination and for returning to the UK and are liable for any fees related to covid-19 testing (where applicable).

5. The prizes must be booked and taken by 30 September 2024 and all permitted travel dates are subject to availability until the booking has been confirmed by easyJet holidays.
6. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
7. There's no cash or other alternative to the prize, and it must be taken as offered. The winner must be one of those who travels.
8. Once the booking is confirmed no changes to the booking are permitted. easyJet holidays booking conditions will apply to the booking in addition to these prize draw terms and conditions. The booking conditions are available on request or can be found at: <https://www.easyjet.com/en/holidays/info/booking-conditions>

6.4.5.3 *Iberostar Founty Beach*

The 'Holiday' Prize

1. One winner will receive a holiday for two people to Morocco, staying at the Hotel *Iberostar Founty Beach* for 5 nights, on an all inclusive basis. The prize includes return flights from selected UK airports with easyJet, 23kgs luggage and transfers to/from the hotel.
2. The holiday must be taken and completed before 30 September 2024 excluding 21 December 2023 to 7 January 2024 and 15 July 2024 to 26 August 2024. Other permitted travel dates are subject to availability at the time of booking. The prize is subject to the hotel's room availability and available seats on easyJet flights.
3. The prize doesn't include travel insurance, food and drink outside of the all inclusive package, spending money, taxes payable in resort, travel to/from the winner's home address to the UK departure airport or personal expenses. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize are the responsibility of the winner.
4. The winner is responsible for ensuring that they and the person travelling with them will be available to travel and that each holds a valid passport, any necessary visa and adequate travel insurance for the holiday prizes, so as to be able to travel on their chosen travel date. It is the responsibility of the winner to inform easyJet of any special access requirements when accepting the prize and to adhere to any applicable healthy and safety guidelines. It will be the winner's responsibility to ensure that they are eligible to travel under any precautions due to the covid-19 pandemic. The winner will also be responsible for ensuring that they meet entry requirements for both the holiday destination and for returning to the UK and are liable for any fees related to covid-19 testing (where applicable).

5. The prizes must be booked and taken by 30 September 2024 and all permitted travel dates are subject to availability until the booking has been confirmed by easyJet holidays.
6. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
7. There's no cash or other alternative to the prize, and it must be taken as offered. The winner must be one of those who travels.
8. Once the booking is confirmed no changes to the booking are permitted. easyJet holidays booking conditions will apply to the booking in addition to these prize draw terms and conditions. The booking conditions are available on request or can be found at: <https://www.easyjet.com/en/holidays/info/booking-conditions>

easyJet holidays – prize specific T&Cs

Iberostar Albufera Playa

The 'Holiday' Prize

1. One winner will receive a holiday for two people to Morocco, staying at the Hotel *Iberostar Selection Albufera Playa* for 5 nights, on an all inclusive basis. The prize includes return flights from selected UK airports with easyJet, 23kgs luggage and transfers to/from the hotel.
2. The holiday must be taken and completed before 30 September 2024 excluding 21 December 2023 to 7 January 2024 and 15 July 2024 to 26 August 2024. Other permitted travel dates are subject to availability at the time of booking. The prize is subject to the hotel's room availability and available seats on easyJet flights.
3. The prize doesn't include travel insurance, food and drink outside of the all inclusive package, spending money, taxes payable in resort, travel to/from the winner's home address to the UK departure airport or personal expenses. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize are the responsibility of the winner.
4. The winner is responsible for ensuring that they and the person travelling with them will be available to travel and that each holds a valid passport, any necessary visa and adequate travel insurance for the holiday prizes, so as to be able to travel on their chosen travel date. It is the responsibility of the winner to inform easyJet of any special access requirements when accepting the prize and to adhere to any applicable healthy and safety guidelines. It will be the winner's responsibility to ensure that they are eligible to travel under any precautions due to the covid-19 pandemic. The winner will also be responsible for ensuring that they meet entry requirements for both the holiday destination and for returning to the UK and are liable for any fees related to covid-19 testing (where applicable).

5. The prizes must be booked and taken by 30 September 2024 and all permitted travel dates are subject to availability until the booking has been confirmed by easyJet holidays.
6. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.
7. There's no cash or other alternative to the prize, and it must be taken as offered. The winner must be one of those who travels.
8. Once the booking is confirmed no changes to the booking are permitted. easyJet holidays booking conditions will apply to the booking in addition to these prize draw terms and conditions. The booking conditions are available on request or can be found at: <https://www.easyjet.com/en/holidays/info/booking-conditions>

7. Your Contact Details and Personal Information

- 7.1 You are responsible for ensuring that you provide the correct contact and delivery details, including the correct name, email address and postal address. We will not be liable for failure to provide the correct contact and delivery details.
- 7.2 In the case of easyJet and easyJet holidays vouchers and bookings, we will only use your personal information in accordance with our privacy policy which can be found at www.easyjet.com/en/policy/privacy-promise.
- 7.3 For any Gift Vouchers provided by one of our third-party partners (please refer to clause 6.4), your personal information will be processed by our partners in accordance with their own privacy notice.

8. Our Liability

- 8.1 We will provide the Calendar in accordance with the T&Cs and all applicable laws and regulations. In the event that you are dissatisfied with the quality of the Calendar, you may notify us using the contact details set out in clause 1.2 and we will consider your complaints in good faith. In the event that you return the Calendar to us, the Calendar must be returned at your own cost in the same condition that it was delivered to you. Failure to return the Calendar in the same condition may result in us refusing acceptance and may prejudice your complaints. If your complaints are valid, we may either refund you the Purchase Price or provide you with a replacement. Complaints must be raised within 10 days from the date of delivery.
- 8.2 Our liability is capped at the Purchase Price.

9. Matters Outside of Our Control

We will not be liable for any failure to perform or delay in performance if such failure or delay is caused by events outside of our reasonable control (each an "Event"). If the Event occurs and causes a failure or delay by us, we will use

reasonable endeavours to contact you as soon as reasonably practicable to notify you of the Event and our obligations will be suspended until the Event is resolved. If the Event persists for a continuous period of more than 30 days, you may cancel the Order using the contact details set out at clause 1.2 without liability and we will refund you the Purchase Price as soon as reasonably practicable.