

**easyJet**

**NEW BIO SECURITY MEASURES**

# NEW MEASURES:

## Aircraft cleaning:

The additional cleaning and disinfection procedures for aircraft cabins are on top of an existing daily aircraft cleaning schedule. Every aircraft will be subject to a daily disinfection process which provides surface protection from viruses that lasts for at least 24 hours.

## On board measures:

All passengers and crew will be required to wear masks onboard at all times. Initially when flights restart, the Bistro and Boutique service will not be available. Furthermore, all flights will be equipped with spare sanitary equipment including masks, gloves and hand sanitiser to ensure these are available to customers and crew at all times onboard, if required. easyJet's aircraft are already fitted with state of art filtration technology. High efficiency particle arresting filters filter 99.97% of airborne contaminants in the cabin, including viruses and bacteria. These filters are the same as those used in hospitals and through them the cabin air gets replaced every 3-4 minutes.

## Airport measures:

To protect customers and ground crew in the airport, customers will be able to use our automated bag drop to check in their hold luggage and screens will be in place at our check in desks and at airports where auto bag drop is not available. Ground crew and cabin will not handle any customer documents during boarding so customers will be asked to present and scan their own documents. easyJet already encourages all customers to check in online and download their boarding pass onto their smart phone or to print their own boarding passes before arriving at the airport. Our ground crew will also wear gloves and masks at all times when transporting customer luggage to and from the aircraft.

Further recommendations for airports indicate there may also be measures in places at airports such as wearing masks, self-declaration health forms to be completed ahead of departure, and temperature screening. The airline is working with all airports where it operates to understand what measures will be in place to protect customers.

## Social distancing:

Customers will be able to practice social distancing in the airports, at gates and during boarding. Onboard, and where possible, crew will invite customers to sit at distance from customers not in their party where seats are available.

**easyJet will continue to work with the relevant national authorities to review and assess what measures are required in the longer term.**

**For more information on available flights and to book visit [easyJet.com](https://www.easyJet.com).**