

FLYING WITH CHILDREN

easyJet

Here at easyJet we want to make travelling as a family as easy as possible. So we've put together answers to your most popular questions, which we hope will make your journey easier.

To help you, here's how we differentiate between infants and children:

- An infant is anyone younger than 2 years old; and a child is 2 years and above.
- At 16 they are considered an adult.

TICKETS AND PRICES

Do I have to book a separate seat for my child?

If your child is under 2 years old, they can sit on your lap for a fixed fee of £20. As soon as your child reaches their second birthday, you'll need to book them their own seat at the normal price.

How early can my child fly with me on my lap?

Our youngest passengers must be at least 15 days old.

Can I book a separate seat for my child if they're less than 2 years old?

Yes, infants under the age of two years are not allocated a seat automatically, but you can book them a separate seat if you feel they'll be more comfortable that way. They'll need a car seat that's suitable for their age, weight and height as recommended by the manufacturer – please see guidelines below. Alternatively, a restraint device (CARES) may be able to be used if in accordance with weight/height guidelines – please see guidelines below.

Please note you won't be able to book their seat online, instead you'll need to book through **Customer Services**.

Are there reduced fares for children?

If your child is under 2 and they sit on your lap, they'll be able to fly for £20. Otherwise they pay the normal price for their seat. Only one infant per adult lap is permitted.

At what age can children travel without an adult / parent?

Children aged 13 years or younger cannot travel unless they are accompanied by an adult who is at least 16 years old and who will take full responsibility for them. Children aged 14 to 15 can travel without an adult provided that they are not travelling with children aged 13 years or younger. Children aged 16 years and over are considered adults.

easyJet will accept children aged 13 years or younger travelling in groups of 10 or more provided there is a minimum ratio of 1 adult for every 10 children. In these instances an adult is considered to be anyone aged 16 years or above.

All children need to be booked as such due to safety restrictions as to where on the aircraft they – and therefore their parents/guardians - can be seated.

EXPECTANT MOTHERS

Up to what stage of my pregnancy can I fly?

If you are pregnant you can travel up to the end of the 35th week for single pregnancies. Please make sure you complete all return journeys **no later than week 35**.

If you are expecting more than one baby you can travel up to the end of the 32nd week. Please make sure you complete all return journeys **no later than week 32**.

A medical certificate is not required to travel. But if you have experienced any complications during your pregnancy please consult your medical practitioner before flying with us.

Due to safety restrictions, certain seats are not suitable for expectant mothers, but these will be clearly identified during the booking process.

Expectant mothers are allowed to travel with an infant on their lap if they wish to do so.

SEATS

How do I select the right seats for my family?

It's important that we know if you have children in your booking in order to make sure they get an appropriate seat and are seated with you. When you make your booking for your family, please make sure you clearly identify any children in the booking. Just add the number of children and infants in your party in the relevant section and include their ages when prompted.

Can families with young children board early?

Yes, boarding for families with young children will operate as it does today with

- easyJet Plus Cardholders, Flexi fare passengers and passengers who have purchased Up Front or Extra Legroom seats boarding first
- followed by Special Assistance and families with children under 5
- and then all remaining passengers

N.B. if you are travelling as a large group which includes a child under 5, some of the group may be asked to board with the remaining passengers.

Is there a particular part of the aircraft for families or children?

All children need to be booked as such due to safety restrictions as to where on the aircraft they – and therefore their parents/guardians - can be seated.

If you are using a car seat the seat must not be located in a row of seats which is either adjacent to an emergency exit or is immediately in front of or behind such a row e.g. row 1 and the rows next to the over wing exit. The ideal location for a car seat is on a window seat.

At least one seat adjacent to a child seat must be occupied by a physically able person, who is responsible for the occupant in the child seat.

If there is a particular area of the aircraft you want to sit in, you can purchase specific seats.

How can I ensure I sit with my family if we booked separately?

If you are on a separate booking you will not automatically be seated together. To ensure that both bookings are seated together we'd recommend that you (both) access your booking via **Manage bookings** to select seats, for which there will be a small charge.

Where does my child sit if I don't book a separate seat?

If they're under 2 years old, your child can sit on your lap during the flight using an infant / extension seatbelt when applicable. You only pay a fixed fee of £20 for this.

Is there a child seat or child seat belt onboard?

We're well prepared for smaller passengers and have additional seat belts for infants so they can fly on your lap. We don't supply car seats or the CARES child restraint device, but you can bring your own in accordance with the age/weight/height range as recommended by the manufacturer – please see our guidelines below

Can I bring a car seat on board with me?

Yes, you can bring your own car seat in accordance with the age/weight/height range as recommended by the manufacturer – please see our guidelines below. Remember that if you don't need the seat on the aircraft, you should check it into the hold at the check-in desks.

What sort of car seat should I use?

Child car seats can be used for infants/children onboard in accordance with the age/weight/height range as recommended by the manufacturer. The seat must also be able to fit in the 42cm space between the arm rests on the aircraft seats

It is the parents' responsibility to ensure that the seat is suitable for their child. Cabin crew must ensure that the child car seat is suitable for use onboard the aircraft and that the child is adequately and safely secured.

The seat and its harness must be designed so that the child can easily and quickly be secured in or removed from it.

The seat, or any part of it, must not show any obvious signs of having sustained damage. If the car seat is capable of adjustment in recline, it must be set upright for take-off, landing and in any emergency situation. Tables designed for use with the seat must be removed at such times.

The seat must be able to be secured with only the fitted aircraft seat belt (not an infant/extension seat belt). For safety reasons, a rearward facing seat cannot be used when the fasten seat belts sign is on. Therefore unless your infant will be sitting on your lap at these times, they must be of a suitable age for a forward-facing seat.

Can I bring my child restraint device (CARES)?

The child car seat should be pre-boarded and will be secured to the aircraft seat by the cabin crew before the child is seated. Please ensure that you give the team as much time as possible to do this on your behalf.

Can I use a baby carrier for my baby?

Yes, child restraint devices (CARES) are allowed for children who weigh between 10 and 20 kg (22 and 44 lbs). They must also be able to sit upright unaided. This normally applies to children between the ages of 1 and 4.

Can I bring a booster seat for my child?

Yes. Your infant can remain in a baby carrier strapped to an adult throughout the flight, provided that you also use our infant extension belt for safety during take-off and landing.

A booster seat does not qualify as a car seat for infants and children to use during take-off and landing, but you can use one whenever the seatbelt sign is off.

If you do want to use a booster seat onboard, please make sure it is within the 50 x 40 x 20cm guaranteed size (or inside a bag of this size) to ensure it travels with you in the cabin. It will need to go in the overhead locker or under the seat in front during take-off and landing.

BAGGAGE

How much cabin baggage can my children take with them?

Children over the age of 2 years can take the same amount of cabin baggage as an adult - that's one item of cabin baggage without any weight limit. Like adults, if children bring ONE item of cabin baggage no bigger than 50 x 40 x 20cm including handles and wheels, we guarantee it will always travel with them either in the overhead locker, or if necessary, under the seat in front of them.

Any passenger, including children, can still choose instead to bring ONE slightly bigger bag up to the maximum size of 56 x 45 x 25cm including handles and wheels, but on some busy flights their bag may have to go into the hold.

easyJet Plus cardholders and Flexi fare, easyJet Plus Upfront or Extra Legroom customers are allowed ONE piece of cabin baggage no bigger than 56 x 45 x 25cm including handles and wheels. They must use easyJet Plus Speedy Boarding to board first in order to secure space in the overhead lockers.

We want to be fair in our approach so we're happy to accept the standard size Trunki (46 x 20.5 x 31 cm) as a guaranteed size cabin bag, even though the depth slightly exceeds our guaranteed size depth of 20cm.

Please note that we cannot accept a larger size Trunki as a guaranteed size cabin bag. A larger bag will need to comply with the maximum size cabin bag guidelines, which means it may have to go in the hold on busy flights.

There's a fee for hold luggage for all customers. A good tip is to book your hold luggage when you're booking your flights - it's much cheaper than paying for it at the airport.

Do I have to pay extra for my pushchair, car seat or travel cot?

For every infant (even if on your lap) or young child you can take up to two of the following items free of charge: pushchair, baby buggy, travel cot, back carrier, car seat, booster seat etc. The items you'll need between Bag Drop and boarding e.g. buggy can usually be taken to the boarding gate or aircraft door as appropriate but do check local airport regulations as these can differ. You can take car seats onto the aircraft if you've arranged this (see the previous seats section for details). If you wish to take more than 2 of these items per infant or young child, they can be purchased as hold baggage.

Where can I collect these items at the other end?

Items taken to the departure gate can be collected at baggage reclaim with any other bags that you put in the hold. Don't forget that in some airports this may be a fair walk from the aircraft so pack accordingly and consider bringing an infant carrier/sling on board the aircraft to make it easier the other end.

Can I take extra cabin baggage when I'm flying with my infant?

Infants sitting on an adult's lap don't qualify for free cabin baggage, so any baby clothes or other items must be part of your cabin baggage. Infants for whom a separate seat has been booked qualify for one piece of cabin baggage with no weight limit, just like the grown-ups.

What sort of food and drink, milk and creams can I take on board?

There are strict security rules we have to follow. In general, liquids are allowed in cabin baggage, but only in containers of 100 ml or less. These containers must be inside clear re-sealable plastic bags 20x20 cm. You'll find plenty of these bags at the airport but please be aware that some airports may charge a small fee for these. The total amount of liquids can't be more than 1 litre (e.g. 10 containers of 100ml).

You can take baby food, baby milk and sterilised water in your cabin baggage. This includes: soya milk for babies, sterilised water (which must be in a baby bottle), formula, breast milk or cow milk (specifically for babies) and baby food. In the case of milk or sterilised water for babies, the restriction of 100ml per container does not apply, provided that the total amount is no more than 1 litre. The adult carrying it may be asked to taste it for security reasons.

ONLINE CHECK-IN

Can we still check in online if we're travelling with children?

Yes, easyJet is an online check-in airline. You should check in online from 30 days and up to 2 hours before the scheduled departure of your flight. The only exception is if you've paid for an additional seat for an infant via Customer Services. In this situation, you'll need to go to the easyJet Customer Services desk, or find an easyJet representative, at the airport. They will print out the additional boarding pass for you. Your seat number is clearly shown on your boarding pass.

Is there a separate Bag Drop for families?

There's no special Bag Drop desk for families (unless you are also an easyJet Plus Customer, Flexi fare passenger or have purchased an Up Front or Extra Legroom seat), but because easyJet is an online check-in airline, we offer a fast service at the airport. You simply have to drop your luggage at the Bag Drop desk and then go straight to security and departure.

How early do I have to drop my hold luggage at the airport?	Bag Drop opens two hours before take-off and closes 40 minutes before take-off. If you're flying to or from Egypt, Israel, Morocco or Jordan, check-in opens three hours before take-off and closes 60 minutes before take-off.
What do I do with my luggage if I've checked-in online?	If you've already checked in online, go to the Bag Drop desk to drop off any hold luggage. If you only have cabin baggage, you can go straight to security and departure. Please remember to take the printout of your online boarding pass.
How far can I push my child's pushchair? When will I be asked to hand it over?	You can usually push your child's pushchair all the way to the boarding gate (and in some cases to the aircraft) but do check local airport regulations as these can differ. You'll then need to collapse it and a member of the ground staff will take it from you at the boarding gate, at the bottom of the aircraft steps or by the aircraft door if you're boarding from a passenger bridge.
Does the push chair count as cabin baggage?	No, it doesn't.
What kind of pushchair/buggy can I take?	It must be a pushchair/buggy that collapses; otherwise we won't have enough room for it. No items may weigh more than 32kg.
When will a label or ticket be attached to it?	We'll attach a label or ticket at the Bag Drop desk, or at the boarding gate if you have checked in online and you are carrying hand baggage only.

SECURITY

Which baby items can I take through security?	You can take baby food, baby milk and sterilised water in your cabin baggage. This includes: soya milk for babies, sterilised water (which must be in a baby bottle), formula, breast milk or cow milk (specifically for babies) and baby food. In the case of milk or sterilised water for babies, the restriction of 100ml per container does not apply, provided that the total amount is no more than 1 litre. The adult carrying it may be asked to taste it for security reasons. Please note that any toys, nappies or baby changing bags will count as cabin baggage.
Can I take baby milk in powder form onboard with me?	Yes.
Are there any restrictions on everyday medications, things like infant paracetamol e.g. Calpol or nappy rash creams?	No, but to comply with the security regulations please make sure that all liquids are in a container of 100ml or less and contained within a single clear plastic bag. N.B. creams, pastes and gels all count as liquids in the eyes of airport security. Please remember that infants sitting on your lap do not qualify for cabin baggage.
Can I carry my child through security myself? Can they stay in their pushchair?	You can carry your child through security. However, you'll need to take your child out of their pushchair when you go through the metal detector. Your push chair will be screened along with your cabin baggage.
Will my baby be woken up during the security check if they're asleep?	Your child or infant does not need to be woken up for the purposes of a security check, however you will need to take them out of their pushchair, which we understand may mean the same thing.

AIRPORT FACILITIES

Are there any special facilities for children at the airport? A play area for example?

It depends on the airport. Check out our online [airport guides](#). Or visit the website of the airport you're flying from for more information.

TRAVELLING ALONE WITH CHILDREN

Does easyJet offer extra help to people who are travelling on their own with children?

We're not able to provide any extra assistance.

Is there a limit to how many children can travel with an adult?

If an adult is travelling with more than one infant under the age of two years, one infant may sit on the accompanying adult's lap and the other infant(s) must occupy separate seat(s) and be secured with an appropriate car seat or CARES restraint device – see guidelines above.

easyJet will accept children aged 13 years or younger travelling in groups of 10 or more provided there is a minimum ratio of one adult for every 10 children. In these instances an adult is considered to be anyone aged 16 years or above.

Importantly all children need to be booked as such due to safety restrictions as to where on the aircraft they – and therefore their parents/guardians - can be seated.

What happens if I need to use the toilet during the flight?

The parent/guardian remains responsible for the child at all times when on board, however there are circumstances when assistance may be required. If you are travelling alone with children and you need to use the toilet during the flight, please let the cabin crew know so that they can sit with your child(ren). Do bear in mind that they may need to finish what they are doing before they are able to help. Alternatively, if you prefer, you may take one child into the toilet with you.

BOARDING

When should I arrive at the gate?

As soon as the gate number is displayed on the TV screens in the terminal, we recommend that you make your way there to be ready for boarding. The boarding gate will close strictly 30 minutes before your scheduled flight time.

Can we board earlier as a family?

Yes, boarding for families with young children operates as follows:

- easyJet Plus Cardholders, Flexi fare passengers and passengers who have purchased Up Front or Extra Legroom seats boarding first
- followed by Special Assistance and families with children under 5
- and then all remaining passengers

N.B. if you are travelling as a large group which includes a child under 5, some of the group may be asked to board with the remaining passengers.

ENTERTAINMENT

Can we get toys from you?

You can buy toys on board, including our much-loved Gulliver and Lily teddy bears.

FOOD AND DRINK

Do you have snacks and drinks especially for children?

Yes, we have hot and cold snacks and drinks suitable for children as well as kids snack packs which contain a selection of snacks from well-known brands, all packed in a fun filled activity box which includes games, drawings to colour in, a post card and a pack of colour pencils. All of these can be bought from our cabin crew.

Can I take baby milk in powder form on board with me?

Yes.

Can I take more than 100ml of liquids on the aircraft if I buy them after security?

Yes, liquids purchased in the airport departure lounge are not restricted to 100ml per item. You can carry one carrier bag of items into the aircraft in addition to your one item of cabin baggage. Please remember that infants sitting on your lap do not qualify for cabin baggage.

SERVICES

Can I breastfeed on board?

Yes. We take your baby's needs seriously, and you can breastfeed at any time during the flight including during take-off and landing, provided that your baby is secured to you with an infant extension seat belt whenever the fasten seatbelts sign is on. Please speak with a member of the cabin crew if you are unsure at any time.

Do you have a baby changing table onboard?

Yes, there are baby changing boards in the aircraft toilets that are really easy to fold down.

Do you have nappies and wet wipes onboard if I run out?

We don't have nappies or wipes on board, so please do remember to pack enough for the journey in your cabin bag.

What happens if one of my children needs the toilet while the 'fasten seatbelt' sign is on?

Inevitably there are times where parents find themselves in this situation. Make this known to one of the cabin crew team, who will assist you. Please bear in mind that depending on the circumstances it may not be safe to leave your seat.

To minimise the likelihood of this happening:

- make time for an extra trip to the toilet between the departure lounge and boarding the aircraft, remembering that there aren't always toilets directly near the departure gates
- during the flight, check with the cabin crew when the aircraft will start its descent and plan a trip to the toilet before the 'fasten seatbelt' sign is turned on.

For recently toilet-trained children, consider using a pull-up nappy for the trip

OTHER HINTS & TIPS

Little ones don't always know how to pop their ears to stop the pressure building up in their ears, so take something for them to chew during take-off and landing. For children who get regular ear infections, it is worth travelling with the appropriate medication in your cabin baggage so it's easily accessible.

Always try to bring a change of clothes in your cabin baggage to accommodate any accidents and avoid any unnecessary discomfort or embarrassment for your child.

Car seats can be incredibly heavy – with or without a little one in them! Remember that if you are bringing one on board, you will need to carry it to baggage reclaim before there are trolleys available.

If you are not taking your own car seat(s) and to avoid a stressful situation, double-check that the airport transfers you have arranged can accommodate any specific seating requirements for your family.